



INTEGRATED MANAGEMENT SYSTEM POLICY

The General Management assumes responsibility for defining the Integrated Management System Policy and ensuring its understanding and application by all members of the company. To this end, we carry out an integrated management system that covers aspects related to the product, the environment, and occupational health and safety. Our approach is based on continuous improvement, prevention in safety performance, workers' health and environmental protection, ensuring effective control of processes and minimising their impact on people's health and the environment.

We are committed to leading this policy as a strategic plan and providing the framework for our current and future objectives. We will communicate this policy to all members of the company so that it is understood and implemented effectively by all. In addition, we will carry out integrated management of the system to ensure continuous improvement, prevention in the safety and health performance of workers, and protection of the environment. Our aim is to maintain excellence in our services, promoting the safety and well-being of our team and contributing positively to the care of the environment in which we operate.

The objectives on which INTENANCE ENERGY bases its integrated policy are:

Customer Satisfaction
through Innovation &
Continuous
Improvement

Team Motivation
and Satisfaction

Environmental
Commitment

Ensuring health
and safety

In order to achieve these Objectives, the following guidelines should be followed:

- Understand the expectations and needs of our clients and transmit them appropriately to the personnel involved within the company.
- Commit to comply with legal requirements and other requirements to which the organisation subscribes related to quality, the environment and occupational health and safety.
- Provide the necessary resources to identify and resolve obstacles to improvement, minimising risks and hazards.
- Inform and train personnel on the principles and methods to improve system performance through participation and avoidance of accidents and incidents.

The achievement of the defined objectives is everyone's responsibility, and the participation and collaboration of all staff is necessary.